



INJURY MANAGEMENT SERVICES

Your staff are one of your greatest assets and crucial to the success of your business. Workplace injuries impact on their well-being as well as on your business performance and cost.

Life Care injury management will enable you to actively support the assessment, rehabilitation and return to work of your injured workers while ensuring minimal disruption to business activities.

BEST PRACTICE INJURY MANAGEMENT

We support workers to achieve timely and sustainable recovery. Life Care injury management increases your visibility and participation during the recovery process meaning you and your staff are better engaged and aware. We help reduce time away from work resulting in lower costs and lesser impact of injury on your staff.

We provide priority access to our nationwide network of over 500 allied health professionals who prepare specialist diagnostic injury triage assessments to ensure you and your injured employees receive quick and accurate confirmation of the injury and what that means.

BENEFITS OF INJURY MANAGEMENT SERVICES:

- Confirmed injury triage appointment within 3 hours of notification.
- Priority service injury triage assessment within 24 hours of notification.
- Access to our nationwide network of over 500 allied health professionals.
- Claim coordination; actively managing rehabilitation and the pathway to return to work with ACC, worker and employer.
- Full injury triage assessment report confirming pathways within 48 hours of notification.
- Minimise disruption to your business and support your injured employees to achieve a safe and early return to productivity.
- Assessments are always undertaken by physiotherapists with triage and diagnostic experience.
- ACC pre-employment history checks to aid informed recruitment decisions.

DID YOU KNOW...

- In 2018 there were 238,782 work related injury claims in New Zealand.
- Of these claims, 150,960 related to soft tissue injuries i.e. sprains and strains of muscles, ligaments and tendons.

WE CAN HELP...

63% of all work-related injuries can be managed by us. We help your employees get the rehab they need efficiently and effectively, ensuring quicker recovery times.

See below to learn more about reporting

DETAILED REPORTING

From initial assessment through to discharge, our health professionals provide up-to-date detailed reports to keep you informed throughout the injury management process.

INJURY MANAGEMENT

PERSONAL SUMMARY

Personal summary for: Joe Smith

Employee Name	Joe Smith	Date of Birth	17/12/1978
Date of Injury	13/01/2019	Gender	Male
Company Location:	Pukekohe, Auckland		
Current Admin Status:	Discharged		
Current Outcome:	Fully Fit		

Injury Details

- Referred: 19/01/2019
- Referred by: Sarah Chalke
- Brief Description of Injury: Joe let his manager know and visited his personal doctor on 13/01/2019. His medical note states "twisting or sudden movement when shifting storeroom stock has jolted his back and he feels pain in the lower back, and the pain has gotten worse."
- Alternative duties available to employee: YES

Triage Appointment

- Date and time of appointment: Monday 21/01/2019 13:00 – 14:00
- Clinic location/name: Puke Physio – Pukekohe: Heath Rd

Triage Assessment Outcome

- Injury Triage Report:
 - Diagnosis: Disc Protrusion on left side with muscle spasming in his lumbar spine.
 - Current Limitations: Joe is currently in too much pain. Joe is currently unable to sit for more than 30 minutes at anytime
 - Implications for Work: He is currently unable to complete any of his normal duties.
 - Plan of Action: Rest for another week, and a follow up session on Wednesday 23/01/2019
- Gradual increase of light duties on his return to work.

Injury Progress Report

- Injury Progress Report – 28/01/2019: Joe has been seen by the GP at Manukau Doctor's Medical Centre and has been declared fit for selected duties for 6 hours a day from 21/01 – 31/01 with a reassessment thereafter. Please see medical cert attached with physical restrictions.
- Injury Progress Report – 5/02/2019: Joe has been cleared by the GP to work 8 hours a day still at lighter duties. Based on his assessment on Monday, the physio believes he's able to complete a combination of lighter duties as well as light stock work.

Discharge

- Date of Discharge: 28/02/2019
- Discharge report: On Thursday 28th February, Joe's Physio recommended that he would be fit for all duties at normal hours from 10th March. Joe visited his GP on 1st February with this recommendation. Joe was declared fit for all normal duties at normal hours from 10th March. Please see his certificate attached.

Personal Summary

Accurate details of the affected staff member, status and outcome.

Injury Details

A record of who referred the employee and when, with a brief description of the incident.

Triage Appointment Notes

Triage appointment details - date, time and location.

Triage Assessment Outcome

Includes details about: diagnosis; current limitations; implications for work and an action plan.

Injury Progress Report

Regular reports regarding the affected employee's progress.

Discharge Notes

Date of discharge and details regarding the employee's current health state.

CONTACT US TODAY TO FIND OUT HOW OUR INJURY MANAGEMENT SERVICE CAN BENEFIT YOUR BUSINESS!